

Myers Chiropractic Clinic  
3 Hampton Road  
Exeter, NH 03833

## Patient Portal Information

### 1. What is a patient Portal?

A patient portal is a secure online website that gives each patient convenient 24-hour access to their personal health information using a secure username and password.

### 2. Why do we have Patient Portals?

Because we are a Medicare Provider and have implemented Certified Electronic Health Record Technology, we are required by CMS to provide patients with the ability to view online, download and transmit their health information. The patient portal is the only approved method to do this.

### 3. What information will you be able to see?

As of now, your Myers Chiropractic Clinic Patient Portal will only provide access to the items, explained below. In the future, additional features will be added to the Portal as required by CMS.

- **Electronic Copy of Health Information** – This is a document that includes a brief summary of your personal health information (including medications which you are taking and allergies, diagnosis codes related to your treatment, vital signs, and demographic information which you have reported to us). You will have the ability to review this information on the screen, print and download as a PDF file.
- **Clinical Summaries** – A Clinical Summary is a report provided after each office visit which includes information associated only with that visit – primarily the date of the visit and your diagnosis. If you have asked to receive this report, it is automatically posted to the Patient Portal 3-4 business days after your appointment.
- **Statements, Office Notes & Records** – These will not be automatically sent to your portal. You will need to ask us to have these items uploaded to your portal. Once uploaded, you will find them in the documents section of the portal.
- **Secure Messaging** – This feature allows us to send you secure electronic messages and also allows you to respond to our messages, all from your Patient Portal. *Please note: this feature is not to be used for emergencies. The doctors are only able to use secure messaging while at the office and not providing patient care. This feature is also not used for appointment purposes.*

### 4. How do you get access to your Patient Portal?

Our portal is located on the web at: <https://www.mychirotouch.com/Portal/Default.aspx>

We will email you a registration link, if you don't have email or choose not to give us your email address, we can print a username and temporary password for you. The link to our patient portal is also on our website at: [myerschiropracticclinic.com](http://myerschiropracticclinic.com)

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### Patient Portal Registration Instructions

Once you have asked us to register you for the Patient Portal, you will receive an email with your Patient Portal information, which includes the Patient Portal web address, username and temporary password. (If we do not have an email address on file for you, you will be given a print out.)

Go to the web address that was either emailed or printed out with your registration information

Enter your username

Enter your password

Click Login

***You will be prompted to create a new password***

In the Old Password field, type the password that was given at registration

Type your new password in the next 2 fields

*Your new password must be a minimum of 8 characters, and must include an uppercase letter, lowercase letter, number and special character (ex. ! # @)*

Click Change Password

Click Go Back

You will now see your Patient Portal

*Please note, once you change your temporary password, we cannot access your Patient Portal. If you forget your password, please notify us and we will re-register you for the Portal.*